

TERMS AND CONDITIONS Trachsel SA

1. The arrival and departure times are fixed at 4.00pm and 10 am
2. Are included in the rental price : electricity, heating, laundry (beds, WC, kitchen), final cleaning (for a normal use) and VAT
Not included are: tourist tax and extra services.
3. The tourist tax and the extras costs have to be paid at our office during your stay (in cash and in CHF).
4. You can conclude a travel insurance through us, which costs 4% of the rental price. This insurance covers you in case of illness, accident, death of the lessee, his direct descendants or in-laws. Excluded from this are illnesses or accidents that happened prior to concluding the rental agreement. A medical certificate must be provided for any reimbursement.
5. Cancellation terms :
 - Reservations cancelled 8 weeks prior to the date of arrival will incur a 10% charge
 - Reservations cancelled 4—8 weeks prior to the date of arrival will incur a 50% charge
 - Reservations cancelled less than 4 weeks prior to the date of arrival will incur a 100% charge
6. Special permission by the lessor is required for the keeping of pets.
7. The lessor retains the right to inspect the rented premises.
8. The lessee is responsible for the rented chalet or apartment. The premises must be maintained during the stay such as furniture, decorations etc., which are to stay in their initial places. The exchange of dishes from one housing to another is forbidden. Upon his departure, the tenant must leave the dishes clean and tidy, clean the oven and leave rubbish in the foreseen areas.
9. A deposit of Frs. 200.- has to be paid on arrival and will be returned after deduction of any possible damage.
10. The keys for the chalet/apartment are available at our office in the Centre of Anzère, Rue du Nord 5, 100m to the right from the COOP. Our opening hours are as follows: Monday –Saturday 09:00 – 12:00 and 14:30 –18:00, Sunday 15:00 – 18:00.
11. For all details not accounted for in this document, both parties agree to submit to the provisions of the “code des obligations”

Anzère, January 2020